

### **Brief description of Impact Cryotherapy – the studio:**

At **Impact Cryotherapy – the studio** you can enjoy wellness, recovery and cold therapy services in a relaxing setting. Each unique service provides specific benefits and can be paired with additional services.

### **Retail Sales Associate Summary:**

Impact Cryotherapy believes that any retail store can thrive if it satisfies its customers in every possible way. As a **Retail Sales Associate**, you will be responsible for carrying out that goal through positive and effective communication with customers as well as efficient operation of the store. This is a part time/full time hourly position.

#### **Must be:**

- Great with customer service.
- Works well in a fast paced environment.
- Comfortable with sales.
- Competent in computers. (Word/Excel)- we will teach MINDBODY. (Having experience with MINDBODY is a plus)
- Experience working in a spa, fitness, or salon environment is also a plus.
- Must have a passion for health and wellness.
- Must be able to work one weekend day a week.

#### **Retail Sales Associate Job Duties:**

- Interact with new and existing clients with the end goal of selling/maintaining a membership.
- Interact with the public via social media and maintain the store's online presence
- Ensure store is clean, safe and presentable for customers
- Provide support to other team members
- Greet and assist customers as necessary
- Operate/setup whole body cryotherapy equipment (training to be provided by Impact to Sales Rep).